

CARE PLANS GUIDE

Protect, Maintain & Optimize Your
Technology Investment



416-737-4605 

www.automationdoctor.ca 

darryl@automationdoctor.ca 

CHOOSING THE RIGHT CARE PLAN

Technology has become an essential part of how we live and work. From Wi-Fi networks and security cameras to smart home systems, access control, audio/video, and automation platforms, keeping everything operating reliably requires ongoing maintenance and support.

DR Automation Care Plans provide proactive service, expert support, and peace of mind by helping prevent issues before they become disruptions.



ESSENTIAL CARE

Ideal for homeowners and businesses looking for dependable support and routine maintenance. Essential Care provides the fundamentals needed to keep your technology running smoothly while ensuring expert assistance is available when you need it.



PREMIUM CARE

Designed for clients who want enhanced support, proactive maintenance, and greater visibility into the health and performance of their systems. Premium Care helps identify and address potential issues before they impact your daily operations.



CONCIERGE CARE

Our most comprehensive offering. Concierge Care provides priority service, advanced monitoring, annual technology reviews, and personalized support for clients who want the highest level of protection, convenience, and peace of mind.



Which Plan Is Right For You?

Whether you need basic support, proactive maintenance, or a fully managed technology experience, DR Automation has a Care Plan designed to fit your needs.

The following pages provide a detailed breakdown of each plan and the services included.



DR AUTOMATION



ESSENTIAL CARE PLAN

WHO IS THIS PLAN FOR?

- HOMEOWNERS WITH SMART HOME SYSTEMS
- SECURITY CAMERAS
- HOME NETWORKING AND WI-FI
- AUDIO/VIDEO SYSTEMS

RELIABLE SUPPORT
WHEN YOU NEED IT.

*Ideal for homeowners who want
priority support, annual system
reviews, and peace of mind
knowing help is only a call away.*

ESSENTIAL CARE

\$29 /month

\$348 ANNUALLY



One unexpected service call
could cost more than an
entire year of Essential Care.

WE'RE HERE TO HELP



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Read Our Reviews



Read Our Reviews

WHAT'S INCLUDED?



PRIORITY SCHEDULING

Priority scheduling for service when you need it.



REMOTE SUPPORT

Remote assistance to troubleshoot and resolve issues fast.



ANNUAL TECHNOLOGY REVIEW

We review your system once per year to ensure that
everything is working as it should.



PREFERRED SERVICE RATES

Enjoy discounted service rates on service calls.

ANNUAL VALUE

Priority Service Access -----	\$290
Remote Support -----	\$149
Annual Technology Review---	\$349
Preferred Service Rates -----	\$100+
TOTAL ANNUAL VALUE	\$888+

YOUR COST

\$348 per year

ESTIMATED SAVINGS

\$540+ per year

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**READY TO ADD
ESSENTIAL CARE?** [Contact us to include Essential Care with
your installation or existing system.](#)



DR AUTOMATION



PREMIUM CARE PLAN

WHO IS THIS PLAN FOR?

- HOMEOWNERS WITH INTEGRATED SMART HOME SYSTEMS
- CONTROL4 AND AUTOMATION USERS
- LARGER WI-FI AND NETWORKING SYSTEMS
- MULTIPLE CAMERAS AND SECURITY DEVICES
- HOMEOWNERS WHO WANT PROACTIVE MAINTENANCE

RELIABLE SUPPORT
WHEN YOU NEED IT.

Ideal for homeowners who want more than basic support. Premium Care includes proactive device health checks, firmware updates, monthly system reporting, and priority service designed to help prevent issues before they occur.

PREMIUM CARE

\$59 /month

\$708 ANNUALLY



Proactive maintenance helps identify small issues before they become costly service calls.

WE'RE HERE TO HELP



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WHAT'S INCLUDED?



EVERYTHING IN ESSENTIAL CARE



PROACTIVE DEVICE HEALTH CHECKS



FIRMWARE & SOFTWARE UPDATES



MONTHLY SYSTEM HEALTH REPORT

ANNUAL VALUE

Essential Care Annual Value	\$888+
Device Health Checks	\$299
Firmware/Software Updates	\$150
Monthly System Reports	\$150
TOTAL ANNUAL VALUE	\$1487+

YOUR COST

\$708 per year

ESTIMATED SAVINGS

\$779+ per year

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**READY TO ADD
PREMIUM CARE?**

**Contact us to include Premium Care with
your installation or existing system.**



DR AUTOMATION



CONCIERGE CARE PLAN

WHO IS THIS PLAN FOR?

- LARGER HOMES WITH MULTIPLE INTEGRATED SYSTEMS
- HOMEOWNERS WHO TRAVEL FREQUENTLY
- CLIENTS WHO RELY HEAVILY ON THEIR TECHNOLOGY
- LUXURY HOMES AND COTTAGE PROPERTIES
- CLIENTS WHO WANT THE HIGHEST LEVEL OF SUPPORT

FASTEST RESPONSE.
MAXIMUM PEACE OF MIND.

Concierge Care is our highest level of service, designed for homeowners who want proactive oversight, priority response, and ongoing support to keep their technology performing at its best.

CONCIERGE CARE

\$99 /month

\$1188 ANNUALLY



Designed for homeowners who want their technology professionally managed year-round.

WE'RE HERE TO HELP



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WHAT'S INCLUDED?



EVERYTHING IN PREMIUM CARE



PROACTIVE REMOTE SYSTEM MONITORING (ELIGIBLE SYSTEMS)



COMPREHENSIVE TECHNOLOGY PERFORMANCE AUDIT



ANNUAL ON-SITE SYSTEM REVIEW



50% OFF ANNUAL CAMERA CLEANING SERVICES

ANNUAL VALUE

Premium Care Annual Value	\$1487+
Remote System Monitoring	\$600
Annual Performance Audit.	\$499
Annual On-Site System Review	\$299
Camera Cleaning Discount	\$200
TOTAL ANNUAL VALUE	\$3085+

YOUR COST

\$1188 per year

ESTIMATED SAVINGS

\$1897+ per year

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**READY TO ADD
CONCIERGE CARE?**

Contact us to include Concierge Care with
your installation or existing system.

COMPARE OUR CARE PLANS

FEATURES	ESSENTIAL	PREMIUM	CONCIERGE
Priority Scheduling	✓	✓	✓
Remote Support	✓	✓	✓
Annual System Review	✓	✓	✓
Preferred Service Rates	✓	✓	✓
Device Health Checks		✓	✓
Firmware Updates		✓	✓
Monthly Health Report		✓	✓
Annual On-Site Review			✓
Remote System Monitoring			✓
Technology Performance Audit			✓
50% Camera Cleaning			✓
Fastest Response Priority			✓

Ready to Get Started?

Contact DR Automation for a personalized recommendation and help selecting the right Care Plan.